



Project Update: East Carrollton Group B and C

September 18, 2025

NOTICE OF SERVICE DISRUPTION

**** WATER ****

You may experience low or no water pressure in this area.

During this time, please find an alternative water supply.

The City of New Orleans Department of Public Works' contractor Impetus Infrastructure, LLC, in conjunction with the Sewerage and Water Board of New Orleans, will be performing a waterline tie-in.

WHEN: Thursday, September 18, 2025 from 8AM-5PM

WHERE: Oak St. (Adams St. to Lowerline St.)
Cherokee St. (Oak St. to Zimple St.)
Lowerline St. (Zimple St. to Jeannette St.)

When water is restored, run your faucets for 5 minutes to flush out the lines before resuming regular use.

If water is not restored within one hour on Thursday, September 18th residents will be contacted by Office of Strategic Engagement and Sewerage and Water Board of New Orleans via text messaging alert and/or community canvassing.

About the Project

This temporary disruption of services is part of \$28.7M **East Carrollton Group B and C** joint infrastructure project with the City of New Orleans' Department of Public Works and Sewerage and Water Board of New Orleans.

Once complete, residents will experience an overall improved quality of life as the project will improve drainage, repair streets, curbs and sidewalks and install new Americans with Disabilities Act (ADA)-compliant curb ramps at intersections. The project is scheduled to be completed in Winter 2025

QUESTIONS: Cortlin Johnson, Communication Specialist
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